

What happens next?

You will receive a home visit to discuss your needs, and we will gather some information about your child and family to:

- Agree the care required to suit your family's needs.
- Ensure the medication sheet is available.
- Agree arrangements for contacting you if necessary should you wish to leave the house during the period of home care.
- Discuss emergency planning.

Any specific training issues in relation to the care needs of individual children will be addressed before home care is provided. Thereafter, the team will put together a care plan so everyone can get to know each other.

A date will then be set for the visits to commence and the team will work in partnership with local services.

If the referral is not accepted, an explanation will be provided.

Levels of support

CHAS recognises the needs of every family are different, and the support you receive from other services will vary. The CHAS at Home Team will listen to your needs and discuss with you what will be the most helpful.

The support you receive will be planned and regularly reviewed to ensure it is meeting the needs of you and your family. Generally, this support is short term but is regularly assessed.

“They can help you through each crisis, each problem, each joy, as it happens.”

Contact details

Babs Henderson, Director of CHAS at Home
mobile: 07527 184550
email: babshenderson@chas.org.uk

Rachel House Children's Hospice

Avenue Road
Kinross KY13 8FX
tel: 01577 865777

Robin House Children's Hospice

2 Boturich Road
Balloch
Alexandria G83 8LX
tel: 01389 722055

CHAS at Home (Inverness)

c/o Highland Hospice
1 Bishop's Road
Inverness IV3 5SB
tel: 01463 248479



Children's Hospice Association Scotland

Sharing the Caring

CHAS at Home



Scottish Charity number SC 019724



Children's Hospice Association Scotland

Canal Court, 42 Craiglockhart Avenue
Edinburgh EH14 1LT

Tel: 0131 444 1900 Fax: 0131 444 4001
email: info@chas.org.uk web: www.chas.org.uk



CHAS

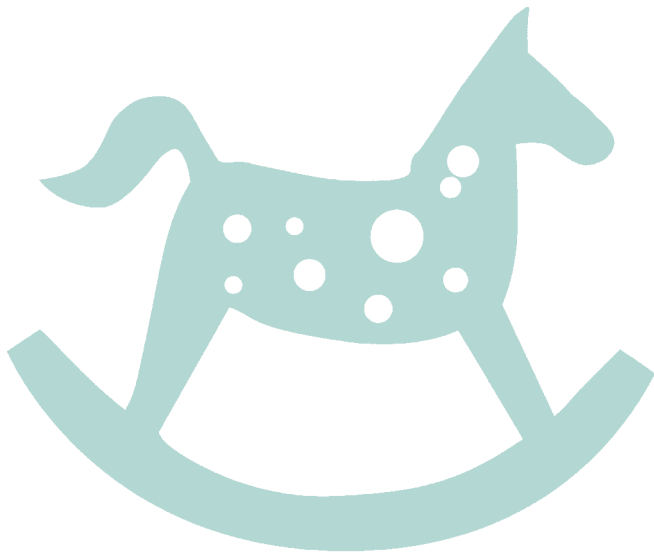
Sharing the Caring

About CHAS

The Children's Hospice Association Scotland (CHAS) is a Scottish charity established to provide hospice services in Scotland for children and young people with life-limiting conditions.

A children's hospice offers professional care, practical help and emotional support to the whole family usually from the day of acceptance, to the death of their child, and beyond.

Rachel House in Kinross, Scotland's first children's hospice, opened in March 1996. Robin House in Balloch opened in August 2005. Both hospices are purpose-built and each can provide ongoing support for up to 200 families across Scotland each year. The CHAS at Home Team offers support to families across Scotland by providing a home care service to families in their own homes when they need it.



Who can receive home care support?

It is recognised that families using the hospices are sometimes faced with periods of additional challenges or crisis. CHAS at Home aims to offer support at these times and possible reasons for receiving home care support include:

- Short term support to allow local services to organise care.
- Support after discharge following a long spell in hospital/hospice.
- Family illness or crisis.
- End of life care at home.

Photo: Ewen Weatherspoon photography



“The service that CHAS at Home provides is a lifeline.”

How can CHAS at Home help?

CHAS at Home provides many of the services that the children's hospices offer but the difference is that they are available to you and your family in your own home – during the day or evening. The CHAS at Home Team includes nurses and trained support workers with a variety of skills. The team have spent time at the hospices and are closely linked with the Care Teams there.

We can offer planned help with:

- The care of your child.
- Support to brothers and sisters, which can include play and activities.
- Enabling children to access activities in the community.
- Emotional support.
- Practical help in times of crisis.

In addition, every three months, the CHAS at Home Team in Inverness invite families to the Netley Centre at the Highland Hospice for an afternoon of support and activities.

How can I get the CHAS at Home service?

You can give us a call to talk about your situation or talk to a professional who knows your family well such as your GP, Paediatrician, Health Visitor or Social Worker, who can contact us on your behalf. As a parent you can refer your child yourself by contacting the CHAS at Home Team directly, or by asking any member of the care team to refer you.

“They will help you, they do understand how you feel, and how anxious you feel.”

