

How can I get referred to CHAS at Home?

You can give CHAS a call to talk about your situation at any time. Alternatively, talk to a professional who knows your family well such as your GP, Paediatrician, Health Visitor or Social Worker, who can contact CHAS on your behalf.

If you are already using the hospice, speak to a member of the care team.

What happens next?

Once your referral is accepted, we will talk to you about your family's needs and how we can help you.

The team will then put together a care plan which will be regularly reviewed to ensure it is meeting the needs of your child. The team will also work with local services involved in your child's care to ensure that we complement any other support you receive.

If we are not able to meet your needs, an explanation will be provided.

“ I feel comfortable about leaving my child in their safe hands. ”

“ The staff are so experienced and friendly. ”

Contact details

For more information contact us at Rachel House or Robin House:

**Rachel House
Children's Hospice**
Avenue Road
Kinross KY13 8FX
tel: 01577 865777

**Robin House
Children's Hospice**
2 Boturich Road, Balloch,
Alexandria G83 8LX
tel: 01389 722055

For contact details of teams based in the North of Scotland, please visit the Contact section on the CHAS website at www.chas.org.uk/contact-chas

Photos by Paul Hampton, Sean Bell, Ewen Weatherspoon and CHAS.

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www.chas.org.uk



Children's Hospice Association Scotland
Sharing the Caring

CHAS at Home



“ Just to know that CHAS is there for us is amazing. ”

About CHAS

Children's Hospice Association Scotland (CHAS) is a charity that provides the only hospice services in Scotland for children and young people with life-shortening conditions.

CHAS runs two children's hospices, Rachel House in Kinross and Robin House in Balloch. The hospices support the whole family by offering short planned breaks, emergency support, end of life care and a range of bereavement services.

CHAS also provides a home care service, called CHAS at Home, staffed from both hospices and with a dedicated team in the North of Scotland. The service offers care to families in their own homes when they need it most.

CHAS supports over 250 families, as well as a significant number of families who receive bereavement support. The services are funded mainly through the generosity of the many supporters who help raise over £6 million needed each year to provide these vital hospice services.

How can CHAS at Home help?

We recognise that caring for a seriously ill child has a huge practical and emotional impact. We can offer you support in your own home – day or evening. The CHAS at Home team includes nurses and trained support workers with a variety of skills who also work closely with the care teams in the hospices.

Home support includes:

- Nursing care for your child.
- Care as the end of your child's life approaches.
- Helping children and young people to access activities in their local community.
- Emotional support and practical help.
- Support to siblings, including play and activities.

In addition, the CHAS at Home team in the North of Scotland organise activities for the whole family.

Can I receive home care support?

To receive home care support you must have been referred and accepted for care by CHAS. Information on the CHAS referral procedure can be found on the CHAS website at www.chas.org.uk/our-referral-procedure



“My child is well cared for and has fun, thus I can truly relax.”

CHAS at Home can provide extra support to families in between hospice visits when they need it most. Generally, this support is short term but is regularly assessed. Some reasons you might need home care support include:

- Short term support to allow local services to organise care.
- Support after a long spell in hospital or the hospice.
- Family illness or crisis.
- End of life care at home.
- Support to families who live in isolated areas in between hospice visits.

Families may wish to use the home care service first, until they feel ready to visit Rachel House or Robin House.

